

FOI/EIR Requests received by service area, 01/01/19 – 31/12/19

Service Area	Total requests	Total answered in time	Percentage
COMMUNITY			
Corporate Property	17	16	94%
Environmental Health	28	27	96%
Facilities Management	4	2	50%
Health & Community Care	45	44	98%
Housing Advice	44	41	93%
Licensing	20	19	95%
N & H Management	27	25	92%
Private Sector Housing	13	13	100%
SUB-TOTAL	198	187	94%
ENVIRONMENT			
Bereavement	13	11	85%
Fleet & Waste	53	43	81%
Legal	36	35	97%
Leisure Services	2	1	50%
Parking	22	21	95%
Parks & Countryside	34	31	91%
SUB-TOTAL	160	142	89%
FINANCE			
Benefits	10	10	100%
Business Rates & Systems	82	82	100%
Council Tax	32	32	100%
Democratic Services	20	20	100%
Financial Services	23	19	82.5%
ICT	50	50	100%
SUB-TOTAL	217	213	98%
MANAGEMENT TEAM			
Audit & Business Improvement	6	5	83%
HR	28	28	100%
Policy & Partnership	5	5	100%
PR & Marketing	5	3	60%
SUB-TOTAL	44	41	93%
PLANNING & REGEN			
Planning	103	100	97%
Economic Development	6	6	100%
Major Projects	4	4	100%
SUB-TOTAL	113	110	97%
TOTAL	732		94%